



# Covid Secure Policy



*Please support Iron Horse Ranch House by follow these guidelines which have been designed to maintain safety and comply with the law. These have been updated to include guidance from Monday 19th July 2021*

## **Our Pledge to Keep You Safe After 'Freedom Day'**

We understand not everyone is comfortable with the changes that 'Freedom Day' brings. We will continue to work with our customers to keep you safe and balance a sense of normality. The majority of our team have also only had one job and waiting for their second.

✓ **Safe Bar Service Outside** - We will have a one-way system in place for you to order at the bar and our screens will remain for now. If you feel safer ordering from your table, don't worry we will have team members in place for you to do that too!

✓ **Table Service ONLY Inside** - For the foreseeable future we will continue table service only inside as we don't have enough room round our bar area to implement a one-way system safely.

✓ **Giving You Space!** - We will be adding a few more tables in our main restaurant and

al-fresco dining area, but we will be keeping some distancing in place. Screened booths will be available for customers that would prefer a more private area.

✓ **Larger Groups welcome** - Where possible we will accommodate on the same table. We highly recommend booking in advanced where possible.

✓ **Dancing** - The dance floor is BACK! If you feel more comfortable by your table there will be space to do that too.

✓ **Ventilation** - We will continue to keep our doors open to allow air flow throughout the inside areas.

✓ **Regular cleaning and sanitising** - It's here to stay! Sanitising stations will remain in place throughout.

✓ **Mask or no Mask:** You are welcome to do what makes you feel comfortable, all we ask is that you are mindful and respectful of other customers choices.

✓ **Outdoor and Indoor Events:** We will continue our programme of indoor and outdoor events. Whether your happy to be inside or prefer to be outside there will be something for everyone.

✓ **We will continue to review our policies as the weeks go by.** The safety of our staff and customers is our number one priority!

**Thank you for your cooperation, we hope you enjoy your visit with us.**